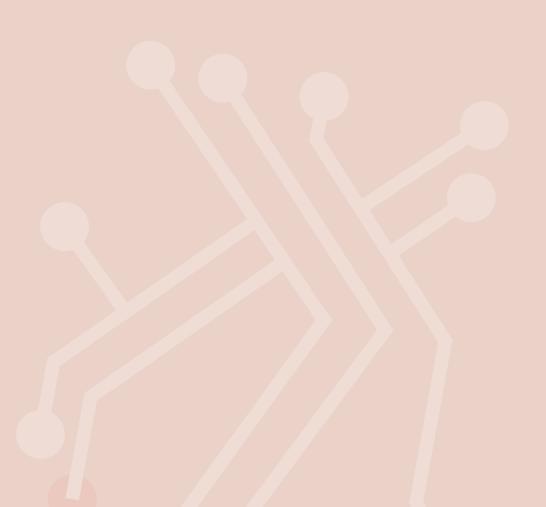


## DIGITAL EXCELLENCE AWARDS

The NT Awards for Digital Excellence, 2019



# Message from the Hon Lauren Moss MLA, Minister for Corporate and Information Services

elcome to the NT Digital Excellence Awards 2019 as we recognise and celebrate the talented Territorians who are leading the way in a dynamic digital industry striving for innovation and opening up new opportunities.

As the digital landscape continues to develop and evolve, the Northern Territory Government is working collaboratively with our local ICT industry and the wider community to build a strong, safe, connected and thriving digital economy.

Last year, we released the Digital Territory Strategy and Action Plan, the first of its kind, establishing a robust framework that will support Territorians to take advantage of new technologies and ensure they are ready to take their place in the digital world.

Many Territorians present tonight contributed to the Digital Strategy; your input is invaluable as we drive a strong digital future for the Territory together.

There are many things that are both unique and challenging about the Territory. Innovation has always been an essential part of getting things done and that's why we are so well placed to take advantage of the new cyber frontier.

Recognising that great ideas often need support to get off the ground, we launched a new Digital Partnerships grants program, providing \$1 million over two years to encourage digital innovation and help our local ICT industry to build capacity, create jobs and foster partnerships with other local industries.

Finding new solutions to existing problems will drive efficiencies and help us to take advantage of technology advances to remain competitive in the digital sphere.

The exceptionally talented nominees we are honouring here tonight all play an important role in supporting Territorians through better use of digital technology and I thank you for your hard work and dedication.

Congratulations and thank you to the organising committee, judges, volunteers and the generous sponsors who have once again delivered a wonderful event.

Thank you and good luck to all nominees!

The Honourable Lauren Moss MLA

Minister for Corporate and Information Services

## Message from **Organising Committee**

ollaboration among the peak Information, Communication and Technology (ICT) industry bodies is a distinctive characteristic of our sector in the NT. In 2017, we formed the view it was time to better promote the industry and skills that are a hallmark of the industry in the Territory to stakeholders outside the traditional ICT industry, in the Territory and further abroad. This year, we decided we wanted to repeat the successes of the Awards for Digital Excellence in 2017 and put the right processes and structure in place to ensure we can create an annual Awards event.

In contemporary commercial endeavours, the difference between success and failure, not just between competing businesses, but among whole sectors and entire economies, is increasingly determined by the rate of digital innovation, adoption and adaptation. Consequently, it is becoming increasingly difficult to measure the digital economy, as digital technology is now embedded in almost every commercial endeavour.

As the capital of Northern Australia, boasting Fibre to the Premises, telecommunications infrastructure upgrades including the NTG/Telstra co-investment in remote communities and the Vocus Australia Singapore Cable providing new interconnectivity opportunities with our Asian neighbours, and a strong pipeline of Government and private sector major projects in progress, Darwin is quickly becoming the world's newest ICT career destination.

The NT is also home to an internationally renowned natural environment, the world's oldest living culture, the best fishing on earth, a vibrant arts scene, and world class ICT and digital innovation.

As representatives of ACS, ICTNT, itSMF and AISA, we are proud to join Minister Moss in presenting the NT Awards for Digital Excellence 2019, and thank the judges, sponsors and volunteers who have contributed their time, talents and generosity to help make this happen.

| Peter McGill (Vice Chair NT)   | ACS   |
|--------------------------------|-------|
| Lucia Gerrie                   | ACS   |
| Sharmila Packiaraja (Chair NT) | AISA  |
| Damien Charles                 | ICTNT |
| Karina Bourne (Chair NT)       | itSMF |
| Wilma Weaver                   | itSMF |

### ACS NT:

### Australian Computer Society, NT Branch

The ACS is the professional association for Australia's Information and Communication Technology (technology) sector. We exist to make Australia and its ICT workforce a world



leader and to promote the development, innovation and value of Australia's ICT resources. We do this by delivering authoritative independent knowledge and insight into technology, to build relevant technology capacity and capability, and to be a catalyst for innovative creation and adoption of technology for the benefit of commerce, government and society.

### Contact:

Scott Eastaway (Chair NT), scott.eastaway@acs.org.au or Lucia Gerrie (NT Branch Manager) lucia.gerrie@acs.org.au

### AISA:

### Australian Information Security Association, NT Branch

As a nationally recognised not-for-profit organisation



and charity, AISA champions the development of a robust information security sector by building the capacity of professionals in Australia and advancing the cyber security and safety of the Australian public as well as businesses and governments in Australia. AISA has become the recognised authority on information security in Australia with a membership of over 3000 individuals across the country. AISA's vision is a world where all people, businesses and governments are educated about the risks and dangers of cyberattacks and data theft, and to enable them to take all reasonable precautions to protect themselves. Visit https://www.aisa.org.au/ for more information

**Contact:** Sharmila Packiaraja (Chair NT), sharmila.packiaraja@aisa.org.au



Left to Right: Wilma Weaver(itSMF), Peter McGill (ACS - Vice Chair NT), Lucia Gerrie (ACS), Damien Charles (ICTNT), Sharmila Packiaraja (AISA- Chair NT), Karina Bourne( itSMF Chair -NT).

### **ICTNT**:

### Information Communication Technology Industry Association of the Northern Territory

ICTNT is comprised of a broad representative group of the Information Technology services and supplier companies as well as companies in the



Telecommunications Industry. The association represents companies across the whole of the Northern Territory. ICTNT is the primary ICT Industry advocacy body in the Northern Territory, established to: promote and represent the interests of the Northern Territory ICT Industry across both business and the public sector; act on behalf of association members to support Government in the development of robust ICT policy; attract, grow and retain ICT skills within the Territory through instruments such as the ICT Industry Website, and; identify industry development initiatives, fund and broker these on behalf of members through opportunity generation activities. Visit http://www.ictnt.asn.au/ for more information.

Contact: Scott Wright (Chair), info@ictnt.asn.au

### itSMF:

### IT Service Management Forum Australia, NT Branch

itSMF Australia is a notfor-profit organisation, internationally recognised, independent and dedicated to IT Service Management. itSMF is creating enterprise



value by connecting professionals within influential communities and advocating service management. itSMF facilitates, professional development of members and provides them with interaction and communication. This assists in improving the management and delivery of IT Services to their business and customers. itSMF strive to provide a forum for members to exchange views, share experiences and participate in the continuous development of best practice and standards. Visit http://www.itsmf.org. au/ for more information

Contact: Karina Bourne (Chair NT), chairnt@itsmf.org.au

### **Major Partners**



### **Kinetic IT - STEM Student Partnership**

Kinetic IT is one of Australia's leading ICT managed services providers. A proud Australian-owned company, our operations spread across the country with offices located in the Northern Territory, Western Australia, Victoria and New South Wales. Our team of more than 1400 talented crew deliver quality services to large and complex IT environments in a range of industries including government, corporate, resources, transportation and utilities sectors.

We started out small, filling a gap in the Australian market for insight-driven, tailored customer solutions. Today, our success is a result of our ability to continuously adapt to a dynamic environment in line with our customers' vision. This might mean 'keeping the lights on' in increasingly innovative and clever ways, or assisting our

customers to where they want to be through our transformation services. The values on which we built our company continue to remain at the very core of who we are and what we do. Kinetic IT is extremely passionate about making a real, authentic difference in the communities where we work, and locally, this means playing a key role in skills growth and development within the NT.

Kinetic IT is proud to be the Major Sponsor of the 2019 NT Awards for Digital Excellence. We strongly support the recognition of digital achievements and innovations being delivered in the NT, the careers of local talent and the benefits and value they bring to the NT community. Kinetic IT congratulates all 2019 award winners, nominees, and all the teams behind the scenes that make these achievements possible!



### NEC Australia & Nutanix – Community Benefit Partnership

NEC Australia is a leading technology company, delivering a complete portfolio of information and communications technology solutions and services in multi-vendor environments to government and corporate sectors. As the Territory's largest private sector ICT employer, NEC is committed to creating jobs that enable people to work, live and raise families in the NT. NEC actively seeks to promote diversity as it develops sustainable career pathways within its workforce - with a particular focus on Indigenous employment.

NEC and Nutanix have been partnering to help deliver technology solutions for the Territory for over 18 months. Nutanix Enterprise cloud is IT infrastructure designed to meet your organisations IT needs for both traditional enterprise applications and next-gen cloud applications. It combines the agility and simplicity of public cloud with the predictable costs and control of on-premise infrastructure. Businesses the world over run business-critical applications and production work- loads on Nutanix. Many Nutanix customers come to us to solve a particular challenge and then expand into other applications over time as they see exactly what the Nutanix Enterprise Cloud Platform is capable of.

NEC and Nutanix are proud to support and sponsor the NT Digital Excellence Awards and recognises the achievements of all entrants.

### HP



Our vision is to create technology that makes life better for everyone, everywhere — every person, every organization, and every community around the globe. This motivates us — inspires us — to do what we do. To make what we make. To invent, and to reinvent. To engineer experiences

that amaze. We won't stop pushing ahead, because you won't stop pushing ahead. You're reinventing how you work. How you play. How you live. With our technology, you'll reinvent your world.

This is our calling. This is a new HP.

### **Supporting Partners**



### **Relational Data Systems**

Relational Data Systems is an independent software vendor developing applications to increase the productivity of your organisation. We utilise the latest technologies to provide intuitive and functional software. Relational Data Systems offers a range of products that can help your organisation manage it's information but can also provide customised solutions to meet your unique requirements.



### **TREETI Business** Consulting

The Treeti Business Consultants strategy and implementation specialists committed to helping your business grow and prosper. We provide a range of services from leadership training through to ground administrative and operational support owners, directors, managers and staff in the private and public sector. We also provide strategic communication support and training, specialising in communication and stakeholder engagement and media management. We conduct planning and needs analysis sessions to determine the scope of works followed up by monthly reviews to ensure we are hitting milestones and addressing opportunities and challenges as they come to hand.



### Navitas Professional

**Navitas** Professional has been delivering career readiness solutions to tertiary students, graduates and young professionals since 2008. A leader in the private education industry, we recognise that graduates need a competitive edge to gain employment. Our programs encompass professional workplace training and mentoring, industry internships. networking, business communication. teambuilding and leadership skills. deliver training in Adelaide, Brisbane, Canberra, Darwin, Hobart, Melbourne, Perth and Sydney. For further information about our programs on offer visit us at http://www.navitascareers-and-internships.com/



A CyberCX company

### CQR -A CyberCX Company

CQR defends your organisation against cyber-attacks and risks by safeguarding your networks, data and devices. CQR's cyber security consultants will ensure your business, your people, your information and your technology are protected and empowered. Our award-winning, passionate highly-qualified and team have been providing proactive support against cyber security threats to companies around the world since 2004. In 2019, CQR has become one of the CyberCX companies.



### **Cloudstreet Consulting**

Cloudstreet Consulting is a goahead IT based company at the sharp end. We pride ourselves in getting the world's best I.T. talent and diversity into the Territory and have fresh resources lining up to work in Australia's most loveable city. We find the most expensive part of onboarding is the loss of time for staff in recruiting and training a new person. This can be especially hard for projects as they need someone to increase productivity but they must also be trained sufficiently to ensure quality and consistency in the business. Cloudstreet has a 100% satisfaction rating with its resources and NT government and industry.

### servicenow

### ServiceNow

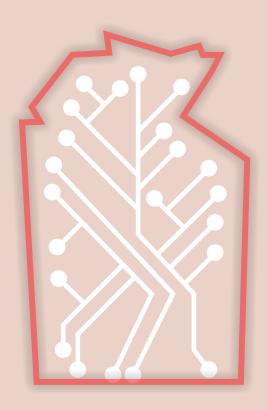
ServiceNow delivers digital workflows that create great experiences and unlock productivity. This is the future of work. We transform old, manual ways of working into modern digital workflows. Employees and customers get what they need, when they need it-fast, simple, easy. ServiceNow believes in the power of technology to reduce the complexity in our jobs and make work, work better for people.











## About the NT Awards for Digital Excellence

he Northern Territory Awards for Digital Excellence formally celebrates individuals and organisations for outstanding digital achievement and innovation in the NT. The Awards night is the NT's premier Information Communication and Technology (ICT) event of the year, created and supported by ICT peak bodies. A committee comprised of peak body representatives organise and manage the event, including seeking support from corporate sponsors and government bodies.

The concept of the awards is based on the peak bodies National Awards, with an opportunity for award winners from NT to be nominated for National awards. The objectives of the awards are:

- To recognise and reward excellence in the Northern Territory ICT sector
- To foster and celebrate innovation, excellence, and collaboration amongst NT ICT providers and their clients
- To promote the NT's ICT industry capabilities locally and nationally
- To promote the NT as a viable destination for ICT careers, investment and opportunities

### Judges

### Trevor Oliver (Chief Judge)

Trevor Oliver has over 40 years of IT technical, IT Service Management and Business management experience.

After graduating in 1977 with a Degree in Communications Engineering, Trevor's initial role was in the development and deployment of IT systems for the Mining and Oil industry, initially in remote parts of Australia



and for many years in Asia. In 1983 Trevor moved to Darwin with his family and has been delivering ICT services from the NT ever since, mostly to the NT Government.

As a communication and systems engineer/ architect Trevor has implemented a number of innovative IT systems for the NTG. Trevor has been part of project teams and has also led projects as the Project Manager or as the Project Sponsor. Trevor has a unique blend of skills in IT Service Management, Technical Architecture and Business Management with the ability to manage and guide complex IT projects to a successful conclusion.

### **Bel Cook**

Delivering hundreds of projects while leading elite digital production teams, Bel's work has won industry awards for the creation of never-before-seen web software for organisations such as Google, Optus, Sydney Opera House and Subaru. Now the founder of her own Agency in the Northern Territory, Digitally Buzzed, Bel has entered the world of augmented and virtual reality.



### **Barbara White**

Barbarais a Senior Lecturer in Information Technology CDU specialising Human Computer interaction. teaching students how to build people friendly software. With a background in Education and Software Development, Barbara has been building multimedia and web based programs since 1991 when she



joined James Cook University to work on an innovative project that took Teacher Education into the Torres Straits and the remote parts of Northern Queensland. Her first years at Charles Darwin University as Director of Flexible Learning saw the establishment of the online learning programs for the past 15 years has been teaching in IT as well as having a broader Associate Dean Learning and Teaching role for 5 years. Barbara has won various teaching and software awards nationally and at university level as well as winning external learning and teaching grants from the various Federal funding bodies. Her research is in the intersection of people, virtual and physical digital spaces and learning with a particular interest in how materials shape human practices.

### **Debbie Holland**

Debbie Holland is the Regional Business Manager NT for Quality People Recruitment and Contracting Services, who specialize in finding Quality hard to get ICT professionals. She extensive experience in IT recruitment and in mentoring people with their career progression. She has lived and worked



in the NT for the last 15 years and has an extensive network across the whole region. Debbie previously worked as the Regional Business Manager for Origin Energy for 5 years, ran her own small business in Darwin for 6 years and worked Internationally as a Sales Director in the Telecoms industry for 20 years prior to moving to Australia in 2002. Debbie has 2 teenage daughters and lives and works in Darwin. Debbie volunteers as President of Riding for the Disabled in the Top End.

### **Ewan Perrin**

Ewan Perrin has broad experience in business and technology leadership over 30 years in Australia, the South Pacific Southeast Asia. As a CIO in the Australian Government, he implemented their first offshore-hosted cloud computing solution. He has worked in multinationals local consulting and companies, focusing on



transformational change and technology strategy. He has provided strategic digital advice to SE Asian ClOs with Gartner Singapore and conducted technology research with a boutique advisory firm. He holds a Master of Business (Strategy Innovation). His experience and keen interest in digital transformation drew him to the role of Executive Director Digital Government.

### Jenni Smith

Jenni Smith is the Career Education Manager for the NT Department of Education. She has extensive experience in administration roles both government and private enterprise, managing training organisations, and creating and supporting educational work ready programs. Jenni is committed to building relationships between industry and education to create the future workforce of the Northern Territory.



### Kannoorpatti Krishnan

Associate Professor Kannoorpatti Krishnan works at the College of Engineering, IT and Environment at Charles Darwin University. He is a Materials Engineer who also worked Information Technology Management and Software Engineering. He worked at the Australasian Centre for Policing Research as Senior Technology Coordinator



from 2001 - 2004. He joined the NT Government in 2004 as the Senior Security Officer and later as the Technical Architect in the Strategy and Policy division of Department of Corporate and Information Services. He wrote many of the policies and standards covering security, architecture covering all the government IT infrastructure, devices and staff. In 2011, he was seconded to the Charles Darwin University to set up corrosion research at the North Australian Centre for Oil and Gas. He has stayed back at CDU contributing to the research in engineering and IT. He had developed units covering IT management and security and initiated research in cybersecurity. He has close collaboration with the industry and the NT Government. He worked closely with the NT government which funded positions in cybersecurity.

Krishnan has scholarly publications in corrosion and cybersecurity with his colleagues and students.

### **Kevin Peters**

Kevin Peters is currently the CEO/Director of the Industry Capability Network (NT), an organisation that promotes Territory companies in the first instance, and the broader Australian and New Zealand business capability on larger NT based projects such as ConocoPhillip's Darwin LNG plant, Alcan's G3 expansion and the INPEX Darwin LNG plant, via the ICN 'network'.



He is the immediate past Chairman of the Northern Territory Business Council and a staunch advocate of allowing Northern Territory and Australian businesses "full, fair and reasonable opportunity" to compete on major projects.

### **Steve Lindsay**

Steve Lindsay is the NT Regional Manager of Kinetic IT. He is an operational and Information Technology extensive executive with General experience in Management, Development Management, Enterprise Technology Architecture and Vendor Management across the Banking & Financial, Education and Online Wagering industries. He has over 20 years executive



management experience working for the leading international and national financial services organisations.

### **Wendy Pech**

Wendy is responsible for the day to day management of the Darwin Innovation Hub, including interviewing and profiling start-up companies. Develops Darwin Innovation Hub programs developing industry problem statement workshops which includes working with startups, companies, industry bodies and Government to solves programs in key Northern Territory sectors.



Wendy is a member of the Smart Darwin Collective, a collaboration of representatives from the City of Darwin, community, business, academic and government to assist in strengthening smart city relationships to accelerate outcomes for Darwin through sharing of knowledge and best practice. Also, she is the Director and Chair of the Museums and Art Galleries of the Northern Territory Foundation.

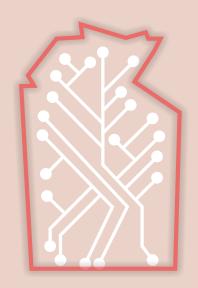
## **Master** of Ceremonies



### **Peter Berner**

Peter Berner is without doubt one of Australia's most popular and respected entertainers and standup comedians. Peter started his career as a stand-up comic in 1988. Since this time performed locally and internationally, as well as writing and performing solo comedy shows in Festivals in Australia and the UK.

His intelligent humour has set him apart as one performer who can comfortably straddle comedy styles as disparate as satire, observational and reactive with ease – leaving audiences in hysterics. He is a consummate MC, after dinner speaker, standup entertainer and celebrity auctioneer.



DIGITAL EXCELLENCE AWARDS

## Awards and Nominees

### **ACS ICT Professional of the Year**

The ICT Professional of the Year demonstrates excellence in their field of ICT. They are active in their continuing professional development and display the highest standards of professional ethics. They use their technical knowledge to be a positive role model and influence the workplace to the highest standards both professionally and ethically.

### **Nominees**

- Jay Jukes
- Nare Vellela
- Johan Douma
- Karen Hawkes
- George Koulakis
- Dante St James
- Geoff Peach
- Karina Bourne



### AISA Information Cyber Security professional of the Year

Cyber Security Professional of the year is awarded to an individual who has demonstrated excellence in Information Security/ICT. The award is to recognise and promote excellence, innovation and professionalism in IT and Information Security by individuals. They are a positive role model and influence the workplace by improving people's awareness on Information Security and current threats.



### Nominees

- Jereon Schjivenaars
- Gary Leigh
- Sharmila Packiaraja

### ItSMF IT Service Management Innovation of the Year

The Service Management Innovation of the Year will be awarded to the Service Management team that can demonstrate the successful completion during the past year of a challenging Service Management project that has markedly improved the value, efficiency and effectiveness of the organisation's IT services and which has resulted in significant business benefits.



### **Nominees**

- Department of Corporate and Information Services – Corporate Systems
- · Charles Darwin University
- Department of Education

### CDU Code Fair – Overall Award for Most Outstanding Entrant

The Charles Darwin University Code Fair has for many years been one of the premier events on the NT ICT Calendar. This year the event will also be held on the 15th November, during



the day at the Doubletree Hilton. The event recognises the outstanding work for both Higher Education and VET students, as well as providing an opportunity for students and industry to network. The event also contributes and promotes awareness of education and training in Information Technology to local Middle and High School students.

As part of the Digital Excellence Awards, we will recognise the Most Outstanding Entrant across all Code Fair award categories. This will also provide an opportunity for CDU Students to gain further exposure and recognition on stage, alongside all areas of our ICT Industry and Community.

### **ICT NT ICT Business of the Year**

This award is to formally recognise and reward businesses who demonstrate true enthusiasm, perseverance and drive towards success in their own enterprises as well as striving to improve and build upon the Territory's growing business environment.



### **Nominees**

- eMerge IT Solutions
- Majestix Media
- Relational Data Systems
- Portal Technology
- Treeti Business Consulting
- Captovate
- Integral Digital
- Area9

### **HP ICT Rising Star of the Year**

The ICT Rising Star of the Year is awarded to a person who has established their career in ICT. Despite their age and experience, they have demonstrated excellence and a drive towards professional development. They are a role model and an example to their peers and conduct themselves with the highest standards of ethics and professionalism. The candidate is under 30 years of age.



### Nominees

- Brendan Murray
- Chris White
- Chai Liang
- Jack Cameron
- Emily Gabriel
- Justin McKey
- Maxwell Reid
- Brandon Mardius

### NEC Australia & Nutanix Community Benefit Award

The Community Benefit Award recognises outstanding contributions by an individual, business, or project towards building stronger and healthier Territory communities. This could be through enabling greater citizen participation particularly by disadvantaged or underrepresented people; through innovative use of technology to overcome barriers; an initiative that helps close the gap between Indigenous and non-Indigenous citizens or any other nomination that has achieved major community benefit.



### **Nominees**

- City of Palmerston Library
- City of Darwin
- Swinburne University
- Northern Territory PHN
- National Disability Coordination Officer Program
- Central Australian Aboriginal Congress, Wurli Wurlinjang Health Service & Danila Dilba Health Service
- First Nations Media Australia
- Charles Darwin University
- DriveAbout World
- Department of Education
- Department of Corporate and Information Services
- HutSix

### Kinetic IT STEM Student of the Year

The STEM student of the Year award is awarded to a person who has had high achievements in Science, Technology, Engineering or Mathematics subjects and is an ambassador for STEM. Despite their age and experience, they have demonstrated excellence and a drive towards learning and development. They are a role model and an example to their peers and conduct themselves with the highest standards of ethics.



### **Nominees**

- Michael Faagan
- Tjina Stoll
- Phillip Thomas
- Nuhansi Wijesinghe
- Ben Ramplin
- Joel Verdillo

### The Minister's NT Digital Excellence Gold Award

The Minister for Corporate and Information Services, The Hon Lauren Moss MLA, will present this award to the category winner who the Minister judges has demonstrated the highest degree of digital excellence in the Northern Territory for 2019. All nominees



Award Nominees & NT Awards for Digital Excellence, 2019 The organising committee would like to thank all nominees for their high calibre applications. Nominations were received from across the Northern Territory.

Winners of the 2019 NT Awards for Digital Excellence will be announced at the Awards event, Parliament House, 15th November 2019.

If you are keen to become involved in next year's event, please contact a Committee member with your expression of interest.



